

Effective Date

01 August 2023

Last Updated

[Insert date if updated]

1. Who We Are

Consultare Services is a UK-based company offering property investment support, coaching, and holistic services.

Registered Address:

c/o Cutts & Co, Eden Point, Three Acre Lane, Cheadle Hulme, Cheadle, SK8 6RL

Company Registration Number: 14971177

Email: consultareservices@yahoo.com

2. What Personal Data We Collect

We may collect and process the following categories of personal data:

- Identity Data: First name, last name, title, date of birth, gender
- Contact Data: Address, email, telephone number
- Financial Data: Bank account and payment card details
- Profile Data: Interests, preferences, feedback, survey responses
- Usage Data: Information on how you use our website and services
- Marketing & Communications Data: Your preferences for receiving marketing from us or third parties

We do not collect special categories of personal data (e.g. health, race, religion, sexual orientation), nor do we collect data on criminal offences.

3. How We Use Your Data

We only use your personal data where legally permitted. Common purposes include:

- To fulfil contracts and provide services to you
- To respond to enquiries and provide customer support
- To improve our products, services, and website

- To send marketing communications, where permitted
- To conduct internal record keeping
- To carry out surveys or market research (with your consent)
- To comply with legal obligations

4. Legal Bases for Processing

We process your personal data based on one or more of the following lawful bases:

- Consent – where you have given clear permission (e.g. for marketing emails)
- Contract – where processing is necessary to fulfil a service you've requested
- Legal Obligation – where we are required by law
- Legitimate Interests – where it is necessary for our business interests (unless these are overridden by your rights)

5. Marketing

We may contact you with information about new services, special offers, or events we believe may interest you.

- You will only receive marketing communications if you have opted in or previously requested similar services.
- You can opt out at any time by clicking "unsubscribe" in our emails or emailing: consultareservices@yahoo.com

6. Cookies

Our website uses cookies to improve functionality and user experience.

What are cookies?

Cookies are small files placed on your device to store preferences or track website usage.

We use cookies to:

- Analyse traffic and usage patterns
- Tailor the website to your interests
- Improve overall performance

You can choose to accept or reject cookies in your browser settings. Please note, disabling cookies may affect the functionality of the site.

For more information, please refer to our Cookie Policy [\[insert link if available\]](#).

7. Data Retention

We will only keep your personal data for as long as necessary to fulfil the purposes we collected it for, including satisfying legal, accounting, or reporting requirements.

To determine retention periods, we consider:

- The amount and nature of the data
- The potential risk from unauthorised use or disclosure
- Legal and regulatory obligations

8. Data Security

We take appropriate technical and organisational measures to safeguard your personal data and prevent unauthorised access, alteration, or disclosure. This includes secure storage, encryption, and access controls.

9. Sharing Your Data

We do not sell or lease your personal data to third parties.

We may share data with trusted service providers (e.g. payment processors, website hosts) who assist us in delivering services, but only under strict confidentiality agreements and data protection compliance.

We may also share data if legally required to do so.

10. Your Data Protection Rights

Under UK GDPR, you have the following rights:

- Right to Access – request a copy of the personal data we hold
- Right to Rectification – request correction of inaccurate or incomplete data
- Right to Erasure – request deletion of your data where no longer necessary
- Right to Restrict Processing – request a pause on processing in certain circumstances
- Right to Data Portability – request to transfer your data to another provider

- Right to Object – object to processing based on legitimate interests or for direct marketing
- Right to Withdraw Consent – at any time, where we rely on consent to process your data

To exercise any of these rights, please email us at: consultareservices@yahoo.com

We may require proof of identity for security purposes. You also have the right to lodge a complaint with the Information Commissioner's Office (ICO): <https://ico.org.uk>

11. Links to Other Websites

Our website may contain links to external sites. Once you leave our site, we are not responsible for the protection of your information on those websites. Always review their privacy policies separately.

12. Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page, and where appropriate, notified by email.

Please check back periodically to stay informed. Continued use of our website constitutes acceptance of any changes.

Contact

If you have any questions or concerns about this policy or how your data is handled, please contact:

Consultare Services

Email: consultareservices@yahoo.com

Address: c/o Cutts & Co, Eden Point, Three Acre Lane, Cheadle Hulme, Cheadle, SK8 6RL